



Combined Action Team Meeting

January 10, 2023 | 2:30 pm – 3:30 pm

Agenda

- Introduction (10 min)
- Centralize calls for Flood and Drainage System Update (20 min)
- Task Force Open Discussion (25 min)
- Next Steps & Closeout (5 min)

Summary of Task Force

Established by the City Administrator September 23, 2021

- Reports to the Deputy Mayor for Operations and Infrastructure
- DC Water and DOEE are Co-Chairs

Kick Off Meeting Occurred November 17, 2021

Proceedings Open to the Public

- All Task Force and Action Team Meetings
- All available on the Website – DCFloodTaskForce.org

Task Force Schedule

Full Flood Task Force

- Meets every other month on the 3rd Wednesday
- Next Full Task Force meeting will be **Wednesday, January 18th**

Combined Action Teams

- Consolidated due to overlapping information – meets on the 2nd Friday
- *Previously Residential Resilience on the 2nd Tuesday*
- *Previously Governance and Coordination on the 2nd Friday*

Flood Task Force Final Report Due **February 2023**

- **Must have an Action Plan** for each of 9 Categories

Post Final Report the Flood Task Force Members will Meet Annually

- To Track Progress on Action Plan
- Continue to Discuss Budgeting for Action Plan Priorities

2 Action Teams and 9 Categories

Residential Resilience

1. Flood Insurance
2. Repairing Flood Damage
3. Floodproofing
4. Sewer Line Backups

Governance & Coordination

5. Flood Infrastructure
6. Regulations and Permitting
7. Mapping and Modeling
8. Planning and Coordination
9. Emergency Response

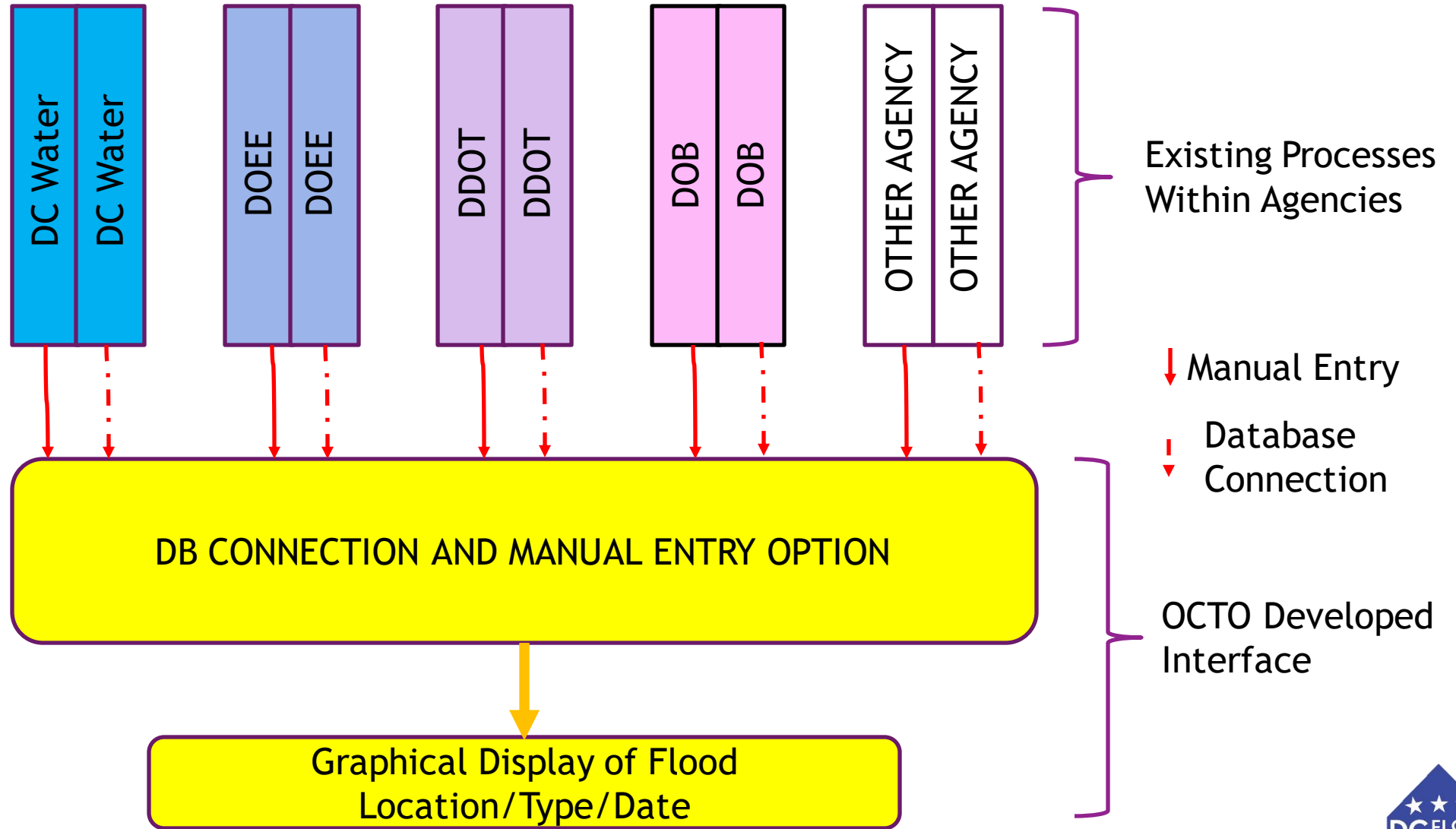


Flood Call Data Display and Call Routing



Flood Call Data Display and Call Routing

Multi Agency effort to standardize on failure codes and data to be documented in OCTO Database

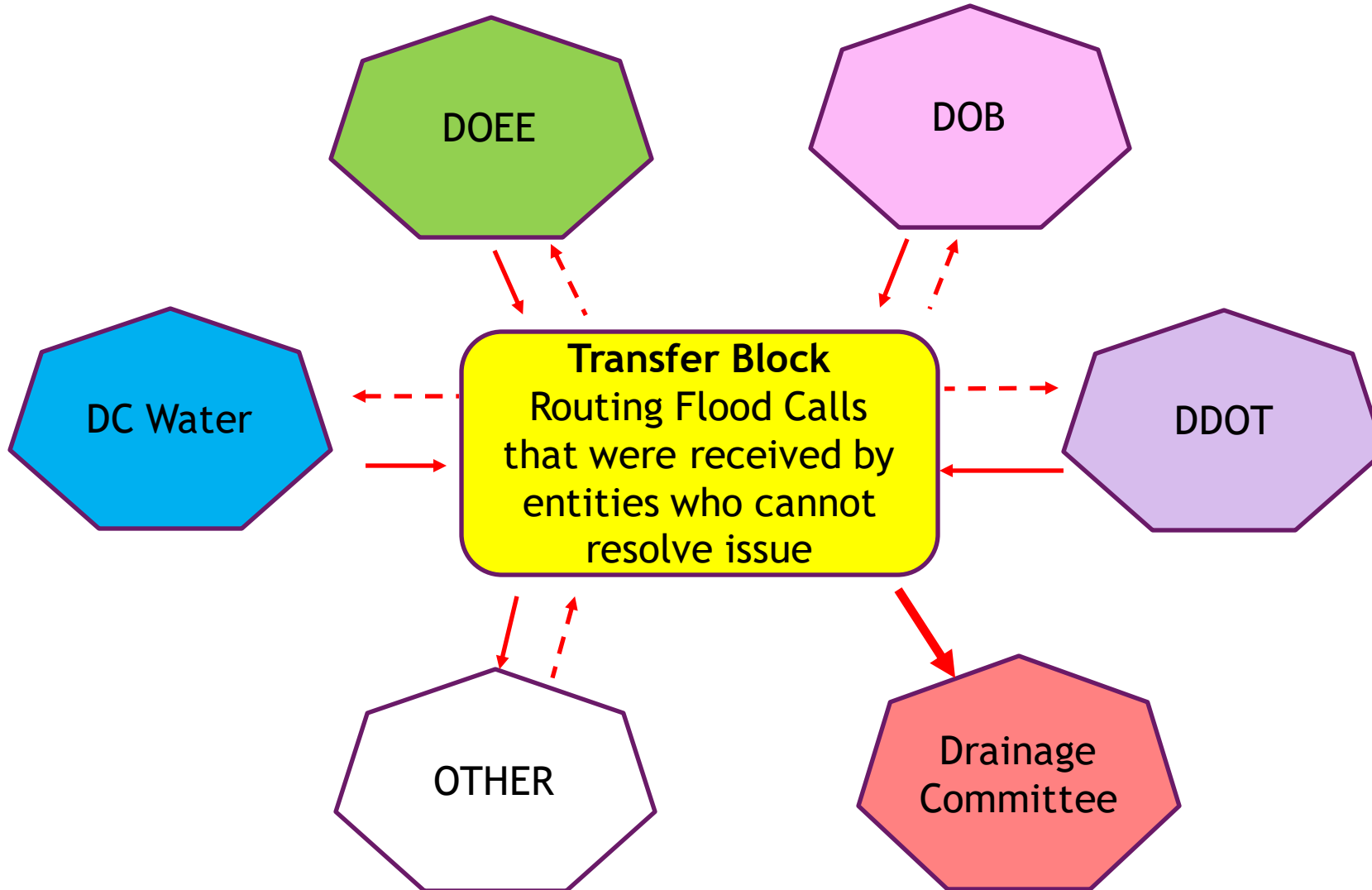


Flood Call Data Display and Call Routing

Project A – Visual Display of Historical Flood Areas

1. Goal is to have a public facing map where they can see historical flooding complaints, categorized by type
2. What we need is (a) Agreement from agencies to use this database, (b) Agree on Flood Types (Failure Codes)
3. Anticipate requiring multiple meetings to agree on details.
4. This is an ask for a commitment from Agencies to participate in the effort.
5. Do we need an MOA ?

Flood Call Data Display and Call Routing



Details Tracked

- ✓ Date/Time/Agency Name that moved call to Transfer Block
- ✓ Date/Time/Agency Name that transferred call email was opened
- ✓ Open List of Transfers that are unopened

OCTO
Designing
Transfer Block

Flood Call Data Display and Call Routing

Project B – Flood Call Routing System

1. Goal is to have a public who call in with Flood Complaints not have to make a second call to find the correct Agency to deal with problem
2. What we need is (a) Agreement from agencies to use this Call Transfer Block
3. Anticipate requiring multiple meetings to agree on details.
4. This is an ask for a commitment from Agencies to participate in the effort.
5. Do we need an MOA ?



Task Force Open Discussion



Task Force Open Discussion

- Looking back: Feedback on the Task Force process?
- Going forward: What do we still need to do?



Image by Flickr User *Paulo O*

Next Steps and Close Out



Batch 3 – VOTE for final acceptance Jan 18 (1/3)

- 1.5 Join FEMA's Community Rating System to Reduce Insurance Premiums - DOEE
- 1.6 Conduct Outreach to Increase Number of Flood-Insured Resident - DISB
- 1.7a Storm Damage Remediation Grant Program for income eligible residents - DISB
- 1.7b Storm Damage Remediation Payment through Group Insurance Policy - DISB
- 1.9a Home Insurance Water Damage Mitigation Credits, Premium Discounts - DISB
- 1.9b Enhanced Water Damage Coverage for Homeowners Policy – DISB
- 2.2 Develop a Local Workforce to Perform Flood Related Repairs – DC Water
- 3.2 Make it Safer for Residents (including Renters) living in basements – DC Water

Batch 3 – VOTE for final acceptance Jan 18 (2/3)

- 5.2 Develop a List of Potential Funding Sources for Flood Projects - DC Water
- 6.6 Process Improvements for Floodplain Review – DCRA/DOEE
- 6.7 Improve Federal and District Collaboration on Floodplain Management – DOEE
- 7.1 Map Interior Flooding Areas – DOEE
- 8.2 Improve Process for Resolving Drainage Complaints – DOEE / DC Water
- 8.3 Finalize Plans for P Street Levee Closure – DOEE

Batch 3 – VOTE for final acceptance Jan 18 (3/3)

- 8.5 Create a Centralized Place for Residents to Report Flooding Problems – HSEMA
- 9.1 Early Severe Weather Warning System for Residents - HSEMA
- 9.2 Emergency Flood Response Procedures - HSEMA

Action Team Homework

- Send final versions of the Batch 3 Action Plans **ASAP**
- Prep your Director for closing remarks on Jan 18

Upcoming Virtual Meeting

Next Full Flood Task Force Meeting

- January 18, 2023, from 10:30am – 12:30pm
- Via Webex



Image by Flickr User *angela n.*

Thank you!!!

